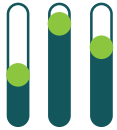


simcom | Water

Simplify complexity in the management of your bulk-fill operations.



Manage your water facilities in real-time



Allow customers to manage their account



Customers can pre-pay easily online



Offer discounts and manage quotas



Send customers important notifications



Reduce your administrative overhead



Raw
Potable
Demineralized
Waste
Grey

Simcom Water is the complete solution that lets you offer an efficient, customer-friendly service at your bulk water stations and wastewater locations. Simcom enables you to earn revenue for the dispensing and discharge services you provide to your community.

Efficient Operations

Whether you require accurate post-pay billing data, or provide pre-paid water services, Simcom has you covered. Accurate transaction data is available to report or export to your back-office systems. Simcom makes managing individual customer discounts, quotas or limits automatic and easy. Notifications about facility status, water quality and other important messages can be sent to customers directly from Simcom.

Customer Service

Customer service is at the heart of Simcom Water. Anytime access ensures customers obtain water when they need, with a PIN, card or fob. Offer your water users online access to view their transactions and their pre-paid credit balances. Offer your customers the option to top-up their pre-paid balance online for additional ease.

Tailored For You

Simcom is a modular system that allows you to add the features that you need as your operations grow. Every Simcom Water system provides 24/7 water station management with real-time transaction reporting.






Easy Administration

Run a variety of out-the-box reports on water usage by customer, location, grade and more. Mandated reports such as amounts of raw-water extracted for processing and treated water products sold are available. You can allow customers to access their own reports.

Simcom offers web-based software with easy administrative access from your browser, anywhere and anytime.

Add-on Features

Simcom Water's add-on features allow you to offer your customers a top-class water service. You can add features when you need them to develop and enhance your customer experience and water service offerings. These add on features are being progressively added to Simcom Water – enquire with us about current availability.

-  Customer portal
-  Pre-paid credit online top-up
-  Comprehensive pricing management
-  Limits and Quotas
-  Efficient Messaging



"With Simcom Water we have revolutionized how a precious resource such as Fresh Water is being dispensed, recorded, and consumed. Our customers are thrilled they can view their transactions real-time and see accurate load volumes being dispensed. I'm super grateful to have the expertise and support of Computrol's team helping ensure the future prosperity of Stoddart Creek Water"

Thomas Stahl, President,
Stoddart Creek Water, BC